

What's Happening at



Your Place.

FROM THE CEO's Desk

Welcome

As we move through winter, I am very happy to share with you some of the awesome things that YourPlace Housing has been doing during the past six months, as we ensure our services and housing options are constantly improving.

One of the most important things we can do is listen to what you have to say and involve you in our decisions. That is why we had our first tenant scrutineer meeting in May, where we invited tenants who had been relocated through our redevelopment program to tell us what they thought about that process and what we could improve. We learned a lot from our tenants, and we will use these learnings in our future plans.

We also undertook a project with some of our tenants in supported accommodation to find out how they felt about their shared accommodation and what kind of housing options they wanted for the future. The results of this project will help us to create more suitable and accessible homes for our tenants who require daily support in their homes.

I thank all the tenants and their families who joined in these two initiatives, as well as those who filled out our tenant engagement survey last year. Your feedback is invaluable and helps us to improve how we meet your needs.

I am also excited to tell you that we have finished another three two-bedroom

properties at Pasadena, with five more coming up in Valley View. These new properties will give more affordable and quality housing for our tenants, as well as make the local communities more lively and friendly. We have also received funding from the South Australian Housing Authority to build another six properties in Klemzig and O'Sullivan Beach.

With these new homes, we will have built 31 new properties by the end of 2025. This is a fantastic achievement, especially when construction continues to get more expensive across Adelaide. We are thankful for the help and cooperation of the South Australian Government, as well as our contractors and suppliers, who have made it possible for us to finish these projects on time and on budget.

I hope you enjoy reading this newsletter and finding out more about what's going on at YourPlace Housing. I look forward to seeing you and hearing from you over the next six months.

Thank you for being part of our YourPlace Housing family.

Geoff Slack, CEO



Be Involved and Have Your Voice Heard!

Are you interested in becoming a YourPlace Housing Scrutineer?

WHAT DO WE MEAN BY 'SCRUTINEER'?

We are looking for tenants who are interested in joining a group to provide feedback to us on a range of issues relating to our services.

We will be seeking your opinions on policies, how we work with you, how we communicate with you, housing designs and more.

If you are interested in taking part or would like more information, please contact your Tenancy Officer.

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Turtle Power – Pet Profile

Some people like dogs, some people like cats, and other people, like our tenants Donna and Lola, like turtles!



INTRODUCING INCABUS - THE 22-YEAR-OLD LONG-NECKED TURTLE.

You may think that looking after a turtle is easy and low maintenance but it is quite the opposite.

Donna takes a lot of time and care when it comes to Incabus and his care. His shell is cleaned regularly, which is done with brown vinegar and cotton balls to remove any build up, there are also calcium blocks put into his tank so that his shell stays strong and healthy.

Much like us, turtles need vitamin D, and the best way to get this is outside

in the sunshine. Incabus is taken out of his tank regularly to stroll around the backyard. Donna watches him carefully as turtles can move extremely fast, not to mention the magpies that like to swoop and taunt him while he is out getting his exercise, which usually causes Incabus to retreat back into his shell for protection.

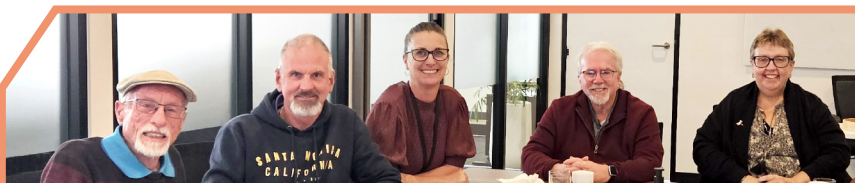
Incabus' favourite foods include frozen squares of turtle food from the pet shop, blood worms and the Aluminium plant, which is in his tank to nibble on.

These beautiful reptiles start off the size of a 50 cent piece, gradually growing to the size that Incabus is now - about the size of a dinner plate. It takes long-necked turtles around 7-9 years to reach adult size and they can live up to 50 years!!



"Incabus is proof that you don't need to be furry to be a loved family pet."

Scrutineers' Group



YourPlace Housing recently had the privilege of hosting our first tenant scrutineers' group.

THE TOPIC FOR DISCUSSION WAS:

"How we engage with those tenants who need new accommodation due to our property development program."

We asked the attendees to do a deep dive into their experience, provide feedback and make recommendations on ways we could improve in the future. As a result, we now have a clearer understanding of the assistance and information required before, during and after a tenant's relocation.

YourPlace Housing would like to express our gratitude to everyone who participated, including those who gave us separate feedback.

We found the afternoon extremely valuable and a great opportunity to pick the brains of those people with first-hand experience.

COMPLAINTS & APPEALS

Are you unhappy with YourPlace Housing services? Do you wish to make a complaint or appeal a decision made by us?

Regardless of whether it is a simple or complex issue, we aim to treat it seriously and work with you to resolve the matter.

If you wish to contact us about a complaint or appeal you can call us on 08 8351 8466, send an email to complaintsandappeals@yourplacehousing.com.au or lodge online via our website www.yourplacehousing.com.au/tenant-services/complaints-appeals-compliments

3 New Houses Completed in Pasadena

We are excited to announce the successful completion of three new properties in Pasadena as part of YourPlace Housing's Development Program.

Key Features

The three new houses are situated in Pasadena, offering a peaceful and convenient lifestyle. With easy access to local amenities, parks, and public transport, they are ideal for individuals seeking a comfortable living space.

The design meets the SDA (Specialist Disability Accommodation) Improved Liveability standards, and Silver level certification from Liveable Housing Australia. Each property has a six-star energy efficiency rating and are solar ready. This means reduced energy consumption, lower utility bills, and a positive impact on the environment.

The heart of each home is the open-plan kitchen, dining, and living room area. Natural light floods in through large windows, creating a welcoming and inviting atmosphere. They have 2 bedrooms, spacious modern bathroom, and full laundry with guest toilet.

Pet lovers will be pleased to know that these properties are pet-friendly, and each house includes a secure courtyard garden – a perfect spot for furry companions to play.



Welcoming New Tenants

We extend a warm welcome to our new tenants, who can now enjoy comfortable, accessible, and energy-efficient living spaces. Whether it's relaxing in the courtyard or cooking a meal in the modern kitchen, we hope these homes become a place of joy and contentment for all who reside here.

YourPlace Housing remains committed to creating inclusive communities and providing high-quality housing options.

We look forward to continuing our mission of making a positive impact on the lives of our tenants.



YPH Staff – A Step Forward: *Paula rejoins the Assets Team!*

There is nothing permanent except change as the Asset Team knows only too well.

This year, we bid farewell to Mikaela who has set off to shape the minds of the next generation in early education. Meanwhile, the search was on to find someone amazing to fill her shoes.

On the bright side, we are overjoyed to announce Paula's return to the fold. This isn't just a return – it's a step forward. As our latest Project Officer, Paula brings her unwavering commitment and a history of strong connections with our tenants and contractors.

Paula is ready to embrace the challenge, stating:

“ The Assets role as Project Officer feels like a good fit for me, and I am looking forward to working with the team to deliver an unparalleled maintenance service. — PAULA — ”



Paula

POSITION: Project Officer – Assets

BEST QUOTE: If you don't go after what you want, you never have it. If you don't ask, the answer is always no. If you don't step forward, you're always in the same place.

Don't be shy – drop Paula a line to celebrate her comeback.

YourKitchen with Trudi



TOMATO SOUP

PREPARATION TIME: 25 MINS

SERVES: 6

COST PER SERVING: \$2.95

INGREDIENTS

- 2 x Carrots
- 2 x Sticks of Celery
- 2 x Medium Onions
- 2 x Cloves of Garlic
- 2.5ml Olive Oil (½tsp)
- 2 x Reduced Salt Chicken or Vegetable Stock Cubes
- 2 x 400g Tins of Tomatoes
- 6 x Ripe Tomatoes
- 7.5g Fresh Basil



GROCERY LIST COST: \$17.72 (Per Unit)

PER UNIT	GROCERY LIST	ITEMS
\$0.70	2 x Carrots	\$0.70
\$4.50	2 x Celery Sticks (300g packet)	\$4.50
\$2.00	2 x Onions	\$2.00
\$0.33	2 x Garlic Cloves	\$2.50
\$0.38	Olive Oil	\$10.00
\$0.80	2 x Stock Cubes (105g packet)	\$2.00
\$2.20	2 x Tinned Tomatoes	\$2.20
\$5.21	6 x Tomatoes	\$5.21
\$1.60	Bunch of Fresh Basil (15g)	\$3.20
\$17.72	TOTALS	\$32.31

DIRECTIONS

- 1 Peel and roughly slice carrots, slice celery and peel and chop onions, slice garlic.
- 2 Heat 2 tablespoons of oil in a large pan over medium heat. Add the carrots, celery, onions and garlic. Cook with lid ajar for 10-15 minutes, until softened.
- 3 Crumble stock cubes into a jug and add 1.5 litres of boiling water. Stir until dissolved.
- 4 Add stock to pan with tin tomatoes and fresh whole tomatoes. Bring to the boil and reduce to a simmer for 10 minutes with the lid on.
- 5 Remove pan from heat and season with salt and pepper.
- 6 Stir through basil leaves.
- 7 Blend with stick blender until smooth.

YourPlace Housing Garden: Entries Close 17 August 2024

CATEGORIES FOR GARDENING COMPETITION:

- ★ Best Garden
- ★ Best Fresh Produce
- ★ Most Creative/Unique
- ★ Best Small Garden
- ★ Best Low Maintenance Garden
- ★ Most Improved*

CONDITIONS OF ENTRY:

All gardens will be voted on by YourPlace Housing staff and **WINNERS WILL RECEIVE A \$100 VOUCHER FOR "DIGGERS GARDEN SHOP"**.

Winners will represent YourPlace Housing in the "CHIA SA Growing Together Garden Awards".



WIN \$100

HOW TO ENTER: SUBMIT YOUR PICTURES!

- Email: tenancy@yourplacehousing.com.au or
- MMS: 0419 038 141

* Entries into Most Improved category need to have "Before & After" photos and be in the last 2 years.

