

## Phone Number: (08) 8351 8466

- **Menu Option 1:** Maintenance
- **Menu Option 2:** Rent and Payments
- **Menu Option 3:** Tenancy
- **Menu Option 4:** Everything else

## Services Team

**For tenancy management including vacancy and transfer request management:**

- Email: [tenancy@yourplacehousing.com.au](mailto:tenancy@yourplacehousing.com.au)

## Assets Team

**For maintenance requests, property modifications and alterations requests:**

- Email: [maintenance@yourplacehousing.com.au](mailto:maintenance@yourplacehousing.com.au)

## Report a Repair Request Online:

- YPH Website / Repairs & Maintenance / Report a Repair:  
[www.yourplacehousing.com.au/repairs-maintenance/report-a-repair](http://www.yourplacehousing.com.au/repairs-maintenance/report-a-repair)

## Corporate Services Team

**For tenant rent and sundry accounts and general accounts and billing:**

- Email: [finance@yourplacehousing.com.au](mailto:finance@yourplacehousing.com.au)
- Email: [rent@yourplacehousing.com.au](mailto:rent@yourplacehousing.com.au)

## Complaints and Appeals

- Email: [complaintsandappeals@yourplacehousing.com.au](mailto:complaintsandappeals@yourplacehousing.com.au)

## Lodge a Complaint Online:

- YPH Website / Tenant Services / Complaints, Appeals & Compliments / Comment, Compliment or Complaint:  
[www.yourplacehousing.com.au/tenant-services/complaints-appeals-compliments/comment-compliment-or-complaint-online-form](http://www.yourplacehousing.com.au/tenant-services/complaints-appeals-compliments/comment-compliment-or-complaint-online-form)