

## Conflict of Interest

Conflict of interest can be potential or real and occurs when a worker or a NDIS provider is in a position to exploit their own professional or official capacity for personal or corporate benefit (other than in the usual course of charging fees for services or supports rendered).

The NDIS Code of Conduct works alongside other elements of the quality and safeguarding arrangements to promote a safe and skilled workforce within the NDIS. The code mandates that NDIS providers must act with integrity, honesty, and transparency by declaring and avoiding any real or perceived conflicts of interest.

### The parties will:

- not give, ask for, or accept any inducement or gift that impacts or may impact on the way it provides supports or services under the NDIS, including any referral arrangements with other providers
- not allow any financial or commercial interest in an organisation or company providing products, services or supports to people with disability to adversely affect the way in which the NDIS provider engages with people with disability
- engage in recruitment practices, such as probity checks and reference checks, to uncover any potential or real conflicts of interest of people that it is considering employing
- have internal policies, including a register for workers to follow for declaring and avoiding conflicts of interest and accepting and giving gifts
- document any conflicts of interest that have been declared relating to the provision of NDIS support services to occupants or potential occupants of YourPlace Housing dwellings
- ensure appropriate management of declared conflicts of interest as per the NDIS Code of Conduct
- review and update conflicts of interest at the annual Governance meeting or other times as required

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**The parties should ensure their workers:**

- are aware of their obligation to declare a conflict of interest and inform participants when they have an interest that may impact supports and services provided to a person with disability (i.e., other than ordinary payment for providing the services or supports)
- do not give inducements or gifts, ask for any inducement or gift, or accept any inducement or gift of more than minor value, from participants, their families, carers, or advocates
- have internal policies, including a register for workers to follow for declaring and avoiding conflicts of interest and accepting and giving gifts